

The Edward-Elmhurst Health

# SAFETY COMMITMENT

We continue our steadfast focus on safety – for our patients, visitors, physicians and staff. You will find consistent safety measures in place at all of our hospitals and outpatient health centers.



## Staff, patient and visitor screening

- ✓ Screening includes a series of important questions to determine risk.
- ✓ Temperatures are taken for anyone entering an EEH site.



## Physical distancing

- ✓ Reminder signage is located throughout sites.
- ✓ Appointment times have been spaced, and virtual registration minimizes exposure.



## Clean and disinfected facilities

- ✓ Facilities are deep-cleaned every day to include exam rooms, waiting areas and staff workstations.
- ✓ Patient rooms and bathrooms are thoroughly cleaned between patients and every day.



## COVID-19 patient testing prior to procedures

- ✓ All surgery patients receive a COVID-19 test prior to their procedure.



## Restrictions on visitor policy

- ✓ Visitors are allowed in inpatient rooms only under special circumstances.
- ✓ One companion only may accompany outpatient visits if needed.



## Personal protective equipment (PPE)

- ✓ All staff are provided with PPE as recommended by the Centers for Disease Control – masks, goggles, gowns, etc.
- ✓ All outpatients and visitors receive masks upon entry.



## Designated COVID-19 care areas

- ✓ Patients with COVID-19 stay in designated inpatient units.
- ✓ Patients with suspected COVID-19 stay in designated ER pods.



## National recognition for quality and safety

- ✓ EEH named one of 15 top health systems by IBM Watson.
- ✓ Edward and Elmhurst Hospitals have an “A” Safety Grade from the Leapfrog Group.

## Emergency Department

It is critical that anyone experiencing a medical emergency come to the emergency department as soon as possible. Avoiding care can have serious and long-term implications. The Edward-Elmhurst Health EDs are ready and well-equipped to keep you safe.

- ✓ Patients with respiratory symptoms are seen in designated pods.
- ✓ Staff wear masks, goggles and safety equipment when needed.
- ✓ All patients and visitors are screened and masked upon arrival.
- ✓ Patients are registered remotely to limit exposure.
- ✓ Extra staff have been assigned to perform hourly cleaning.

## Physician Offices

The physicians of Edward-Elmhurst Health can offer either in-person or virtual options to keep you healthy. Video visits are available for either new or current patients for a new health issue or follow-up. Or, if you'd like to see a physician in-person, our focus on safety doesn't stop with the hospital facilities. Doctor offices are taking every precaution to keep you safe – masking, physical distancing, staggered appointment times and deep cleaning.